

TOURIST AREAS, SPACES TO SHARE

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Welcome to Girona! The city's historic quarter is a lively and dynamic area full of rich heritage and historic value which is shared by residents, workers and visitors alike. For this situation to continue in harmony, we ask for your collaboration as a tourist guide on the following points:

- 1. Ensure access and free movement for both pedestrians and vehicles.** Only stop in sufficiently wide spaces, locating your group in the most suitable spots to avoid obstructing the way. Always leave enough space for people and, if relevant, vehicles to pass by your group.
- 2. Avoid generating large crowds.** Keep your groups small and limited to a maximum of approximately 25 people. If you find that certain points are very crowded, wait until space has cleared or choose an alternative route. Use various routes around the city to raise awareness of its many different resources.
- 3. Know Girona well.** Make sure you are providing accurate information about the city and its heritage and cultural features. Girona's tourist offices provide a wide range of information and materials, as well as a qualified and specialised tourist guide service.
- 4. Protect our heritage.** Take responsibility for preserving the city's tourism resources, preventing any members of the group from incorrect use or behaviour that may cause damage, and respecting the rules and instructions at each location.
- 5. Maintain and respect public spaces and street furniture.** Encourage the whole group to keep the city clean and tidy, disposing of litter correctly and avoiding any behaviour that may damage or dirty public spaces.
- 6. Promote friendly and considerate relations between locals and tourists.** Try to ensure consideration and harmonious coexistence by preventing any discriminatory or offensive behaviour and any actions that put people's personal safety and freedom at risk.
- 7. Fight antisocial behaviour.** Do not allow any members of the group to commit acts of vandalism or engage in rowdy behaviour. If this occurs, please report it to the public safety services.
- 8. Keep noise to a minimum.** Remember that it is strictly forbidden to use megaphones, loudspeakers or other devices that raise the volume of your voice. For large groups, the use of radio guides is recommended. Do not disturb residents' peace and quiet, and avoid generating any noise that may affect normal coexistence, regardless of the time of day.
- 9. Steer visitors towards responsible consumption.** Promote local produce and help visitors to appreciate it. Encourage them to diversify their shopping by not favouring specific establishments.
- 10. Basic rules.** Remind the members of your group that it is forbidden to consume alcoholic beverages or drugs or to urinate in public spaces.

Failure to comply with these rules is punishable by fines under current regulations.

We greatly appreciate your collaboration!